

# FORPLAY'S RETURN AUTHORIZATION FORM

Returns are now easier than ever! Simply follow the steps below to ensure your package is returned to us.



1. Fill out the form below and include in the package what you will be returning. You may use the same box or use your own packaging.
2. Please include your order confirmation with your authorization form.
3. Use the attached return address label to place on the outside of the package.
4. Take to your nearest and preferred shipping location\* and allow up to 2 weeks for processing of returned items once received by us.

\*Cost of return is not covered by Forplay. We strongly suggest you obtain a tracking receipt to ensure that your package is delivered to Forplay.

ORDER # \_\_\_\_\_

CONTACT NAME: \_\_\_\_\_

CONTACT NUMBER # \_\_\_\_\_

CONTACT EMAIL: \_\_\_\_\_

\*Please check one of the following

Item did not fit:

Item not as expected/Didn't like:

Other- please explain:

Costumes are not eligible for refund. Costumes returned within 30 days of delivery date are accepted for exchange or store credit only.

RETURN/EXCHANGE POLICY: If for any reason you are not completely satisfied with your purchase, we will gladly issue a refund on any items other than costumes returned within 15 days of delivery date (less shipping & handling costs). Items returned between 16-30 days are accepted for exchange or store credit only. Any items returned after 30 days of delivery date will not be accepted and will be sent back at the customer's expense. Any item that is damaged or soiled cannot be accepted for a refund or exchange. Final Sales - All items marked as Clearance (CS) are final. FINAL SALE items CANNOT be returned for exchange, store credit, or refund. To be eligible for an exchange, credit or refund, merchandise must be returned unworn with tags and sanitary liner intact and accompanied by a copy of the original invoice. \*Costumes are not eligible for refund. Costumes returned within 30 days of delivery date are accepted for exchange or store credit only.

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Forplay Catalog, Inc.  
ATTN: Returns Department  
6921 Valjean Ave  
Van Nuys CA 91406